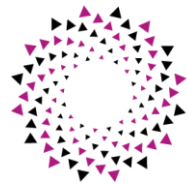


‘Advancing Quality in Volunteering for Development’



IVCO
RWANDA 2019



27 – 30 October 2019
Kigali, Rwanda

DAY 0 - SUNDAY 27 OCTOBER 2019 Welcome Day		
0815 – 1145	Forum Board Meeting	Ruhonda
1215 – 1500	Forum Heads of Agency Lunch Meeting	Ruhonda
1500 – 1700	Forum Leading Standards Working Group Meeting	Ruhonda
1200 - 2100	Delegate Registration The registration desk will be open for delegates to collect your name badge and programme before the official start of the conference.	Kilimanjaro Foyer
1900 - 2100	Opening Cocktail All conference participants are invited to join in the official conference opening. The event will include opening speeches and some light entertainment.	Kilimanjaro Pre-Function Area

DAY 1 – MONDAY 28 OCTOBER 2019 Advancing Quality through Standards		
0800	Delegate Registration	Kilimanjaro Foyer
0845 - 0945	Welcome and Keynote Remarks Paul Bird Chair, International Forum for Volunteering for Development & Chief Executive Officer, AVI Sarah Anyang Agbor Commissioner for Human Resources, Science and Technology, African Union Olivier Adam Executive Coordinator, United Nations Volunteers (UNV)	Kilimanjaro Ballroom

	<p>Alicia Herbert Head of Children, Youth and Education Department, Department for International Development (DFID), UK Government</p>	
0945 - 1030	<p>PANEL DISCUSSION <i>Advancing quality and good practice through raising standards</i></p> <p>This session will launch the Global Standard for Volunteering for Development and provide global perspectives on advancing quality through standards in volunteering for development, as well as how adopting standards will add value to your organisation.</p> <p>The speakers will share their experience of national and regional good practices as well as the aspirations of raising standards towards improving outcomes towards achieving the Sustainable Development Goals.</p> <p>Sarah Anyang Agbor Commissioner for Human Resources, Science and Technology, African Union</p> <p>Olivier Adam Executive Coordinator, United Nations Volunteers (UNV)</p> <p>Jian Xiong Deputy Secretary-General, Chinese Young Volunteers Association (CYVA)</p> <p>Alicia Herbert Head of Children, Youth and Education Department, Department for International Development (DFID), UK Government</p> <p>Moderator: Philip Goodwin CEO, Voluntary Service Overseas (VSO), Vice Chair, Forum</p>	Kilimanjaro Ballroom
1030 - 1100	Coffee Break	Kilimanjaro Pre-Function Area
1100 - 1230	<p>BREAKOUT SESSIONS</p> <p>These sessions will cover critical areas of our work. Each session will explore the four aspects of the Global Standard for Volunteering for Development, models of good practice and the requirements needed to advance quality and impact in these areas of work. We will discuss the advantages, challenges and opportunities in each area, and highlight the importance of continuous learning, evaluation and improvement. Please select one of the four breakouts to attend. Please note these will be repeated in the afternoon.</p>	

	<p><u>Designing and delivering volunteering for development programmes</u> How do we ensure the involvement of communities in the design of their own development programmes?</p> <p>Elizabeth Wachira Voluntary Programmes Coordinator, ActionAid International Kenya Keith Hackett, Aline Nyinawamahoro and Rukundo Kanyankole Country Director, Health Program Manager and Education Program Manager, Peace Corps Rwanda</p> <p>Moderator: Donne Cameron Executive Director, Voluntary Service Overseas (VSO)</p> <p><u>Duty of care</u> What are our obligations in ensuring that programmes ‘do no harm’?</p> <p>Cheryl Johnson and Christina Munzer Assistant Secretary - NGOs and Volunteers Branch, and Director - Australian Volunteers Section, Department of Foreign Affairs and Trade, Australian Government Julian Olivier Chief Executive, Raleigh International</p> <p>Moderator: Stephen Goodman CEO, Voluntary Service Abroad</p> <p><u>Measuring impact</u> How do we identify meaningful metrics for measuring impact?</p> <p>Martin Schreiber Head of Quality Management, Unité Christopher Millora and Bianca Fadel PhD Researcher, UNESCO Chair in Adult Literacy and Learning for Social Transformation, University of East Anglia, and Doctoral researcher, Northumbria University</p>	<p>Kilimanjaro 1</p> <p>Kilimanjaro 3</p> <p>Muhazi/Virunga</p>
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	<p>Moderator: Odette McCarthy Uniterra Programme Director, Centre for International Studies and Cooperation (CECI)</p> <p>Volunteer management How do we best prepare and support volunteers to maximise their impact?</p> <p>Mark Cumming Head of Comhlámh Sathish Rao Appalanaidu and Abdul Rahim Rahman Board Director / Trustee and Manager, Yayasan Sukarelawan Siswa (YSS) / Student Volunteers Foundation</p> <p>Moderator: Yvette Macabuag Manager of International Volunteering, CUSO International</p>	Seminar Room
1230 – 1330	Lunch Forum Inter-Governmental Lunch Meeting	Soko Restaurant
1330 - 1500	<p>BREAKOUT SESSIONS (Repeat of morning sessions). Another opportunity to explore the four aspects of the Global Standard for Volunteering for Development.</p> <p>Designing and delivering volunteering for development programmes How do we ensure the involvement of communities in the design of their own development programmes?</p> <p>Elizabeth Wachira Voluntary Programmes Coordinator, ActionAid International Kenya Keith Hackett, Aline Nyinawamahoro and Rukundo Kanyankole Country Director, Health Program Manager and Education Program Manager, Peace Corps Rwanda</p> <p>Moderator: Donne Cameron Executive Director, Voluntary Service Overseas (VSO)</p> <p>Duty of care</p>	<p>Kilimanjaro 1</p> <p>Kilimanjaro 3</p>

	<p>What are our obligations in ensuring that programmes ‘do no harm’?</p> <p>Cheryl Johnson and Christina Munzer Assistant Secretary - NGOs and Volunteers Branch, and Director - Australian Volunteers Section, Department of Foreign Affairs and Trade, Australian Government</p> <p>Julian Olivier Chief Executive, Raleigh International</p> <p>Moderator: Stephen Goodman CEO, Voluntary Service Abroad</p> <p>Measuring impact How do we identify meaningful metrics for measuring impact?</p> <p>Martin Schreiber Head of Quality Management, Unité</p> <p>Christopher Millora and Bianca Fadel PhD Researcher, UNESCO Chair in Adult Literacy and Learning for Social Transformation, University of East Anglia, and Doctoral researcher, Northumbria University</p> <p>Moderator: Odette McCarthy Uniterra Programme Director, Centre for International Studies and Cooperation (CECI)</p> <p>Volunteer management How do we best prepare and support volunteers to maximise their impact?</p> <p>Mark Cumming Head of Comhlámh</p> <p>Sathish Rao Appalanaidu and Abdul Rahim Rahman Board Director / Trustee and Manager, Yayasan Sukarelawan Siswa (YSS) / Student Volunteers Foundation</p> <p>Moderator: Yvette Macabuag</p>	<p>Muhazi/Virunga</p> <p>Seminar Room</p>
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	Manager of International Volunteering, CUSO International	
1500 - 1530	Coffee Break	Kilimanjaro Pre-Function Area
1530 - 1630	<p>PLENARY <i>How can the Global Standard for Volunteering for Development deliver value for communities?</i></p> <p>Summary: This session will highlight how the Global Standard for Volunteering for Development will deliver value for communities.</p> <p>Speakers will discuss the next steps and explore how organisations can engage with the Global Standard for Volunteering for Development.</p> <p>Chris Eaton Executive Director, World University Service of Canada (WUSC)</p> <p>Moderator: Paul Bird Chair, International Forum for Volunteering for Development & Chief Executive Officer, AVI</p>	Kilimanjaro Ballroom
1630 - 1700	Key Learnings and Closing Remarks	Kilimanjaro Ballroom
1800 - 2100	Cultural and Networking Evening	Kigali Cultural Village

DAY 2 - TUESDAY 29 OCTOBER 2019 Volunteering Models - Innovation and Good Practice		
0800	Delegate Registration	Kilimanjaro Foyer
0845 - 0900	Welcome Remarks and Highlights from Day 1	Kilimanjaro Ballroom
0900 - 0930	<p>PRESENTATION <i>Spotlight on volunteering for development across Africa</i></p>	Kilimanjaro Ballroom

	<p>Two guest speakers will provide an insight into the progress towards advancing quality in volunteering for development across Africa.</p> <p>Roy Tembe National Director of Youth, Ministry of Youth and Sports, Mozambique Government</p> <p>Joao Domingos Francisco Head, Volunteer Provincial Council (CPV) in Chimoio-Manica, Mozambique</p>	
0930 – 1030	<p>PANEL DISCUSSION <i>The Power of Relationships: Volunteering as a people-based approach</i></p> <p>Summary: This session will highlight the different relationships volunteers create with communities and how these relationships formed help advance and contribute to sustainable development. We will also explore the value of employing existing community relationships and networks in volunteering, as well as forging new ones.</p> <p>Matt Baillie Smith Professor of International Development, Northumbria University</p> <p>Jean-Daniel Balme General Delegate, France Volontaires</p> <p>Mayuko Onuki Research Fellow, Japan International Cooperation Agency (JICA) Research Institute</p> <p>Cheryl Johnson Assistant Secretary, NGOs and Volunteers Branch, Department of Foreign Affairs and Trade, Australian Government</p> <p>Benjamin J. Lough Associate Professor, Faculty Director of International Service, University of Illinois</p> <p>Moderator: Shaleen Rakesh Head of Engagement and Partnerships, Voluntary Service Overseas (VSO)</p>	Kilimanjaro Ballroom
1030 - 1100	Coffee Break	Kilimanjaro Pre-Function Area
1100 - 1230	<p>Volunteer World Café – Sustainable Development Goal Project Pods</p> <p>There will be 10-15 pods set up which delegates can visit to explore projects currently working towards the sustainable development goals.</p>	Kilimanjaro Ballroom

1230 – 1330	Lunch	Soko Restaurant
1330 - 1500	<p>BREAKOUT SESSIONS</p> <p>These breakout sessions will provide space for an in depth examination of different types of volunteering models. You will understand the management processes behind each model and the desired versus actual impact each volunteering model achieves. Each Breakout session will uncover its best practices, solutions to challenges, opportunities and learning that can be taken back to your organisation. Please select one of the four breakout sessions to attend.</p> <p><u>Corporate volunteering</u> How do we maximise development impact through corporate volunteering?</p> <p>Tormod Nuland Senior Advisor, Norwegian Agency for Exchange Cooperation (NOREC) Nicola Weir Director of Responsible Business, Deloitte UK</p> <p>Moderator: Matt McGuire Engagement Manager, Equal Experts</p> <p><u>Local and community volunteering</u> How do we recognise the importance of local and community volunteering, prioritise it with ongoing resources and support as well as develop robust metrics for success?</p> <p>Alice Chadwick PhD Researcher, University of Bath Christine Messier, Carrie McElroy and Omar Agbangba Programme Director and Programme Manager – Volunteering, Crossroads International. Executive Director, Togolese National Agency for Volunteering Anne Kahuria Global Youth Engagement Officer, Voluntary Service Overseas (VSO)</p> <p>Moderator: Christopher Millora</p>	<p>Kilimanjaro 1</p> <p>Kilimanjaro 3</p>

	<p>PhD Researcher, UNESCO Chair in Adult Literacy and Learning for Social Transformation, University of East Anglia</p> <p>Online volunteering How do we adapt our processes to incorporate an emerging volunteering model?</p> <p>Yvette Macabuag and Wendwossen Kebede Manager for International Volunteering, Interim Sr. Manager for Volunteerism for Development, and Country Representative Ethiopia, CUSO International</p> <p>Anna Trahair and Zoë Mander-Jones Innovation Fund Manager and Programme Director, Australian Volunteers Program</p> <p>Moderator: Mark Cumming Head of Comhlámh</p> <p>Youth volunteering Youth volunteering models – a powerful force for change</p> <p>Wedadu Sayibu Programme Manager, RAINS</p> <p>Felicity Morgan and Majina Mwasezi Director International Citizen Service and ICS Project Officer, Voluntary Service Overseas (VSO)</p> <p>Tora Toreng, Gerald Elias and Alistair Mackay Head of Section NGOs, Norwegian Agency for Exchange Cooperation (NOREC), Project Coordinator – Youth in Civil Society and Tanzania Country Director, Raleigh.</p> <p>Moderator: Yvette Tackie Regional Business Development Manager, Middle East and Africa, AIESEC</p>	<p>Muhazi/Virunga Rooms</p> <p>Seminar Room</p>
1500 - 1530	Coffee Break	Kilimanjaro Pre-Function Area
1530 - 1630	<p>PLENARY <i>How are we advancing quality within different volunteering modalities?</i></p>	Kilimanjaro Ballroom

	<p>Summary: This session will showcase how different successful volunteering models fit into a wider ecosystem of change. We'll also look at the power of combining different modes of volunteering to boost impact.</p> <p>Jacob Mwathi Mati and Helene Perold Lecturer, School of Social Sciences, The University of the South Pacific, and Director, Helene Perold & Associates</p> <p>Ezekiel Esipisu Global Head of Programme Development, Voluntary Service Overseas (VSO)</p> <p>Nick Ockenden EU Aid Volunteers Project Manager, ActionAid Denmark</p> <p>Moderator: Jean Tan Executive Director, Singapore International Foundation</p>	
1630 – 1700	Key Learnings and Closing Remarks	Kilimanjaro Ballroom
1700 - 1830	Forum Annual General Meeting (Forum members only)	Seminar Room

DAY 3 - WEDNESDAY 30 OCTOBER 2019 Communicating the Impact of Volunteering		
0800	Delegate Registration	Kilimanjaro Foyer
0845 - 0900	Welcome Remarks and Highlights from Days 1 & 2	Kilimanjaro Ballroom
0900 - 0930	<p>PRESENTATION <i>A Path to 2020 – Global Technical Meeting on “Reimagining Volunteering for the 2030 Agenda for Sustainable Development”</i></p> <p>Summary: United Nations Volunteers (UNV) will explore the evolving need for volunteering for development in the context of the 2030 Agenda and examine its critical building blocks for reimagining volunteering. They</p>	Kilimanjaro Ballroom

	<p>will provide an update on the progress of the Global Technical Meeting in 2020 (GTM2020), including outcomes of multi-stakeholder engagement sessions to date, specific topics that will shape content of and ways for delegates to engage with the remaining process leading to the GTM2020.</p> <p>Boram Kim Plan of Action Coordinator – Volunteering for the 2030 Agenda, United Nations Volunteers (UNV)</p>	
0930 – 1030	<p>PANEL DISCUSSION <i>The impact of volunteering</i></p> <p>Summary: This session will explore the short- and long-term impact that volunteering has on communities.</p> <p>Come explore the different approaches, good practices and challenges in measuring the development impact of volunteering. We will look to develop an understanding of development impact as a multidimensional, qualitative entity.</p> <p>Christina Munzer Director, Australian Volunteers Section, Department of Foreign Affairs and Trade, Australian Government</p> <p>Alok Rath Global Head of Knowledge for Impact, Voluntary Service Overseas (VSO)</p> <p>Yvette Tackie Business Development Regional Manager, Middle East and Africa, AIESEC</p> <p>Annie Kairaba Executive Director, Rwanda Initiative for Sustainable Development</p> <p>Moderator: Boram Kim Plan of Action Coordinator – Volunteering for the 2030 Agenda, United Nations Volunteers (UNV)</p>	Kilimanjaro Ballroom
1030 - 1100	Coffee Break	Kilimanjaro Pre-Function Area
1100 - 1230	<p>BREAKOUT SESSIONS These breakout sessions will focus on specific aspects of impact measurement and explore innovative ways of creating and measuring impact. Please select one of the four sessions to attend.</p> <p><u>Creating impact through policy and advocacy initiatives</u> What is the impact of initiatives in policy and advocacy at a local and community level?</p>	Kilimanjaro 1

	<p>Fredrick Sadia Secretary and National Coordinator, Volunteer Involving Organizations Society</p> <p>Mwangi Waituru Policy and Advocacy Advisor, Voluntary Service Overseas (VSO)</p> <p>Moderator: Mei Cobb Senior Director, United Way Worldwide, and co-chair, VGA</p> <p><u>Discovering innovative partnerships to create further impact</u> Are national networks between civil society and volunteering for development organisations the key to creating greater impact?</p> <p>Marie-Claude Mercier Director of the Volunteer Cooperation Programme, Oxfam-Québec</p> <p>Harouna Djingareye Head of Development of International Volunteers in Central and Eastern Africa, France Volontaires</p> <p>Themistocles Nyirimpeta Programme Officer, Japan International Cooperation Agency (JICA)</p> <p>Moderator: Lucie Morillon Directrice de Pôle Etudes, Communication et Plaidoyer, France Volontaires</p> <p><u>Measuring impact using citizen-generated data</u> How do individuals and communities directly monitor, demand or drive change on issues that affect them?</p> <p>Steadman Noble Lead Adviser on Social Accountability, Voluntary Service Overseas (VSO)</p>	<p>Kilimanjaro 3</p> <p>Muhazi/Virunga</p>
1230 – 1330	Lunch	Soko Restaurant
1330 - 1500	<u>BREAKOUT SESSIONS (Repeat of morning sessions).</u>	

	<p>Another opportunity to focus on specific aspects of impact measurement and explore innovative ways of creating and measuring impact.</p> <p><u>Creating impact through policy and advocacy initiatives</u> What is the impact of initiatives in policy and advocacy at a local and community level? Fredrick Sadia Secretary and National Coordinator, Volunteer Involving Organizations Society Mwangi Waituru Policy and Advocacy Advisor, Voluntary Service Overseas (VSO)</p> <p>Moderator: Mei Cobb Senior Director, United Way Worldwide, and co-chair, VGA</p> <p><u>Discovering innovative partnerships to create further impact</u> Are national networks between civil society and volunteering for development organisations the key to creating greater impact? Weeraboon Wisartsakul and Hattaya Wongsangpaiboon Assistant Professor, Puey Ungphakorn School of Development Studies, and Volunteering for Development Technical Lead, Voluntary Service Overseas (VSO) Samuel Turay, Angela Ngozi Elumeze and Murray Caesar Koroma National Coordinator, Programme Advisor, and Communication Officer, Volunteers Involving Organizations Network</p> <p>Moderator: Helge Espe Senior Advisor, Norwegian Agency for Exchange Cooperation (NOREC)</p> <p><u>Measuring impact using citizen-generated data</u> How do individuals and communities directly monitor, demand or drive change on issues that affect them? Steadman Noble Lead Adviser on Social Accountability, Voluntary Service Overseas (VSO)</p>	<p>Kilimanjaro 1</p> <p>Kilimanjaro 3</p> <p>Muhazi/Virunga</p>
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1500 - 1530	Coffee Break	Kilimanjaro Pre-Function Area
1530 - 1630	<p>PANEL DISCUSSION <i>How can we further engage local and national networks?</i></p> <p>Summary: Explore how we can engage local and national networks to further the role of volunteering for development to influence and impact on meeting the sustainable development goals</p> <p>In this session, we will acknowledge the importance of local and national partnerships and explore how volunteer organisations and civil society can work together to maximise the relevance and impact.</p> <p>George Awalla Country Director, Voluntary Service Overseas (VSO)</p> <p>H.E Kibutha Kibwana Governor of Makueni County – Government of Kenya</p> <p>Qiang Zhang Professor & Director/Board Member, Innovation Center for Risk Governance, Beijing Normal University/China Volunteer Service Federation</p> <p>Kim Aaron Deputy Country Director, Korea International Cooperation Agency (KOICA)</p> <p>Moderator: TBC</p>	Kilimanjaro Ballroom
1630 – 1730	Key Learnings and Closing Remarks	Kilimanjaro Ballroom
1730 - 1900	<p>Closing Cocktail</p> <p>All conference participants are invited to get together to acknowledge the closing of the conference.</p>	Kilimanjaro Terrace